



G2 Winter 2024 Report

Password Manager Software

Grid® Report for Password Manager

Winter 2024

Leaders



Grid® Report for Password Manager | Winter 2024 is based off of scores calculated using the G2 Grid® algorithms from reviews collected by November 21, 2023.

★★★★★

“Great way to keep your passwords secure and accessible. LastPass helps us in keeping track of unique and complex passwords for everything. It also allows secure sharing of passwords with others.”

— G2 reviewer

★★★★★

“A single source for all passwords, I do not have to remember the hundreds or thousands of passwords I have to use personally and for work. I have many bookkeeping clients and can access their information without bugging them or having to dive deep to find login credentials.”

— G2 reviewer

Quality of Support



Ease of Use



★★★★★

“Superior password protection. LastPass is keeping our business safe. It protects our passwords and makes sharing credentials safe.”

— G2 reviewer

★★★★★

“Easy to use with both mobile apps and browser toolbars. It also has many features. **Security, integration and depth of features is what I was looking for and I found it all here.**”

— G2 reviewer

Meets Requirements

93%

Ease of Admin

86%

★★★★★

“We use LastPass on a daily basis within our company after rolling it out a few years ago - it was as simple as installing a browser extension and it has replaced our fragmented credential storage.”

— G2 reviewer

★★★★★

“My accounts have been compromised on more than one occasion before using LastPass, once while on vacation. **Since starting to use LastPass, I haven’t had those issues.**”

— G2 reviewer

Ease of Doing Business With

88%

Ease of Setup

87%

★★★★★

“Makes life so easy, especially if you have 100+ passwords. What I like best is the ease of use, and peace of mind it provides, there is little/no work to setup or change passwords and being prompted to change passwords and being made aware of repeated ones, is incredible, they have thought of everything!”

— G2 reviewer

Password Generator



Two-Factor Authentication



Browser Extension



★★★★★

“LastPass is easy to use, fast to respond, and simple to manage, with no compromise on features! Implementation is simple, and deployable with GPO or an RMM. I use this product daily, and many of my clients use this product heavily. Support is fairly quick, and very helpful.”

— G2 reviewer

★★★★★

“LastPass is a lifesaver and extremely secure. I have been able to add the extension to my personal computer, business computer and phone for convenience. **I have used this application for more than 5 years and use it every day.**”

— G2 reviewer



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Data was sourced from the Winter 2024 2023 Password Manager Grid Report

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